



5K Run | 10K Run | 3K Walk
Sunday, April 24, 2022
Philadelphia Museum of Art

FREQUENTLY ASKED QUESTIONS

GENERAL EVENT QUESTIONS

How much does it cost to register for the Dash?

3K Walkers (Ages 6-13): \$15
3K Walker: \$30
5K Runner: \$35
10K Runner: \$35
Virtual Walker/Runner: \$35

What time is my event?

7:10 a.m. - 10K run
7:20 a.m. - 5K run
7:45 a.m. - Kids Fun Run
8:30 a.m. - 3K walk

What is the registration deadline for the Dash?

3K registration closes on Saturday April 23rd at noon
5K registration closes on Monday April 18th at noon.
10K registration closes on Monday April 18th at noon.
Virtual participants must register by Friday April 1st to receive items before the event. Anyone registered after Friday April 1st will receive their items post event.

Participants can register on-site the day of the event or at pre-race packet pick-up.

Can I register the day of the event? How much does it cost?

Yes! On-site registration begins at 6:00 am.

3K Walk - \$35
5K Run - \$40
10K Run - \$40

I forgot my Password. How can I reset it?

Visit www.donordash.org and click LOGIN in the top right corner. Click "forgot password", and you will be sent a link to reset your password. If you still have problems, please contact us at Dash@donors1.org

What is the course route?

The course route for the [5K](#) and [10K](#) are posted on our website and will be shared in the email blast the week of the Dash. Make sure you check back regularly for up-to-date information. Note: The course will feature a USATF Certified Timed Race.

Is there a minimum age or skill level to participate?

The Dash is a family event, and we encourage people of all ages and skill levels to participate. Participants under the age 18 must have a legal guardian sign a waiver on their behalf. The kids fun run is for children under 6.

I am registered as an individual. Can I still join a team?

Yes! Please contact us at Dash@donors1.org and we can assist you in updating your individual or team status.

How does my child participate in the Kids Fun Run?

Please report to the base of the Art Museum steps by 7:35am. We will have volunteers to direct you to sign the participant waiver, and then line up to participate in the race. All participants will receive a medal.

I won an award in the race. How do I receive my prize?

Awards will be located in the on-site registration tent, if you check your time and are an award winner, you can collect your medal there. If you are unable to collect your medal, your prize will be mailed to the address given at registration.

Am I guaranteed a Dash T-shirt?

All pre-registered participants are guaranteed a t-shirt. All other participants will be given T-shirts on a first come, first served basis. T-shirts can be picked up at the t-shirt tent until 10:30 a.m.

How do I get to the Art Museum?

Click [here](#) for driving directions and for information about public transportation.

Where can I park?

There is no official parking lot for the Dash. There are several parking lots near the Art Museum area as well as street parking. We encourage people to arrive early, follow all traffic/parking signs and laws (varies block by block), paying parking fees as applicable.

What if it's raining?

The Dash is a rain or shine event. Registration fees are non-refundable and non-transferable. In the event of inclement weather (e.g., lightning) or other conditions that may affect the safety and health of participants, race officials reserve the right to delay, postpone or cancel the race.

How can I volunteer to help at the Dash?

We encourage anyone who is interested in volunteering to email Dash@donors1.org and Gift of Life's Volunteer Coordinator will get back to you.

Will there be a place for me to store my belongings?

We have no place to store personal belongings. Please plan accordingly.

Can I run with a stroller?

No, but you can bring it on the 3K walk.

Can I bring my dog to the Dash?

No. We ask that participants leave all pets at home on the day of the event, unless it is a service pet.

Will Team Signs be provided at the Dash?

Yes! Team signs are available on the day of the Dash in our Team Sign area. Team Captains are invited to visit this area to collect their sign for their team.

Can I get an official Dash Team Photo?

Team Photos are available on the day of the Dash at the base of the Art Museum steps. Visit this area with your team and check in with one of our Team Photo volunteers. They will direct you and your team to a photographer to take your photo. Photos will be available on Facebook after the event.

[Check out our Registration Tutorial if you have more questions!](#)

FUNDRAISING QUESTIONS

Is my registration fee included in my total fundraising amount?

No, registration fees cannot be used towards a participant's fundraising goal and are not tax deductible. In addition, registration fees will not be counted towards a participant's attainment of an incentive prize.

Who should I make checks out to?

Please make all checks payable to "Transplant Foundation."

How do I get access my Fundraising page?

Once you have registered, you can claim your fundraising page to start fundraising. Please look for a separate email titled "*Welcome to 25th Annual Gift of Life Donor Dash!*" This email will contain a link to set up your fundraising page and create your account. If you do not receive this email, please check your "Spam" or "Promotions" tab. If you do not receive your welcome email, reach out to dash@donors1.org and we will assist you!

Are donations tax deductible?

Contributions made in support of The Transplant Foundation are tax-deductible to the fullest extent allowable by law. The Transplant Foundation is a not-for-profit organization as described in section 501(c)(3) of the Internal Revenue Code. Official registration and financial information may be obtained from the Pennsylvania Department of State by calling 1(800) 732-0999. Registration does not imply endorsement.

When will I receive my fundraising incentive prize?

If you raised enough money to qualify for an incentive prize, please allow 8-10 weeks after the Dash for delivery.

Can friends and family donate to a Participant by going through the main website?

Yes. On the home page of the website, click "Donate Now". During the donation process, enter the participants name you would like to support. You can also visit the participants fundraising page directly and click "Donate Now".

How can I see who has donated to me?

On the Dash website, make sure you are logged in. From there, click "Go to" next to the login link. Select your fundraising page and then click "Manage". On this page, click the "Donation" section to see who donated to you.

Why is the “Participant Search” not finding a Participant that I know has registered?

You must type in the first name or last name of the Participant exactly how it is spelled. It is not case sensitive. If you still have problems, please contact us at dash@donors1.org and we will help.

[Check out our Fundraising Tutorial if you have more questions!](#)

How can I learn more about organ and tissue donation, Gift of Life or getting more involved?

Visit our website at www.donors1.org. From here you can view information on volunteering and about Gift of Life Family House.

I have additional questions. How can I contact the event organizers?

Please email the event organizers at dash@donors1.org.

