5K Run | 10K Run | 3K Walk
Sunday, April 14, 2019
Philadelphia Museum of Art

FREQUENTLY ASKED QUESTIONS

GENERAL EVENT QUESTIONS

1. **How much does it cost to register for the Dash?**
    a. Now through noon on April 9, 2019:
        - 3K Walker: $30
        - 3K Walker Upgrade: $55*
        - 5K Runner: $35
        - 5K Runner Upgrade: $60*
        - 10K Runner: $40
        - 10K Runner Upgrade: $65*
    b. *Upgrade by March 14 to receive a Dash tech tee and running hat. Gift of Life will mail your tech tee and running hat before the Dash!
2. **What time is my event?**
    a. 7:10 a.m. - 10K run
    b. 7:20 a.m. - 5K run
    c. 7:45 a.m. - Kids Fun Run
    d. 8:30 a.m. - 3K walk
3. **What is the registration deadline for the Dash?**
    a. Pre-registration ends on April 9, 2019 at Noon. Online registration will be disabled on this date. However, participants can register on-site the day of the event or at pre-packet race pick-up.
4. **Can I register the day of the event? How much does it cost?**
    a. On-site registration begins at 6:00 am.
        - 3K Walk - $35
        - 5K Run - $40
        - 10K Run - $45

5. **I forgot my Username and Password. How can I find out what they are?**
   a. Remember that your username and password are case sensitive. If you still have problems, please contact us at Dash@donors1.org
6. **Is there a minimum age or skill level to participate?**
   a. The Dash is a family event and we encourage people of all ages and skill levels to participate. Participants under the age 18 must have a legal guardian sign a waiver on their behalf.
7. **I am registered as an individual. Can I still join a team?**
   a. Yes! Please contact us at Dash@donors1.org and we can assist you in updating your individual or team status.
8. **How does my child participate in the Kids Fun Run?**
   a. Please report to the base of the Art Museum steps by 7:35am. We will have volunteers to direct you to sign the participant waiver, and then line up to participate in the race. All participants will receive a medal.
9. **I won an award in the race. How do I receive my prize?**
   a. Awards will be located in the on-site registration tent, if you check your time and are an award winner, you can collect your medal there. If you are unable to collect your medal, your prize will be mailed to the address given at registration.
10. **Am I guaranteed a Dash t-shirt?**
    a. All pre-registered participants are guaranteed a t-shirt. All other participants will be given t-shirts on a first come, first served basis. T-shirts can be picked up at the t-shirt tent until 10:30 a.m.
11. **How do I get to the Art Museum?**
    a. Click here for driving directions and for information about public transportation.
12. **Where can I park?**
    a. There is no official parking lot for the Dash. There are several parking lots near the Art Museum area as well as street parking. Be sure to adhere to all parking rules as indicated by signs. We encourage people to arrive early, follow all traffic/parking signs and laws (varies block by block).
13. **What if it's raining?**
    a. The Dash is a rain or shine event. Registration fees are non-refundable.
14. **How can I volunteer to help at the Dash?**
    a. We encourage anyone who is interested in volunteering to email dash@donors1.org or call 1 (800) DONORS-1.
15. **Will there be a place for me to store my belongings?**
    a. We have no place to store personal belongings. Please plan accordingly.
16. **Can I run with a stroller?**
    a. No, but you can bring it on the 3K walk.
17. **Can I bring my dog to the Dash?**
    a. No. We ask that participants leave all pets at home on the day of the event, unless it is a service pet.

18. **How can I learn more about organ and tissue donation, Gift of Life or getting more involved?**
    a. Visit our website at www.donors1.org. From here you can view information on volunteering and about Gift of Life Family House.

19. **I have additional questions. How can I contact the event organizers?**
    a. Please email the event organizers at dash@donors1.org.

FUNDRAISING QUESTIONS

1. **Is my registration fee included in my total fundraising amount?**
    a. No, registration fees cannot be used towards a participant's fundraising goal and are not tax deductible. In addition, registration fees will not be counted towards a participant's attainment of an incentive prize.

2. **Who should I make checks out to?**
    a. Please make all checks payable to "Transplant Foundation."

3. **Are donations tax deductible?**
    a. Contributions made in support of The Transplant Foundation are tax-deductible to the fullest extent allowable by law. The Transplant Foundation is a not-for-profit organization as described in section 501(c)(3) of the Internal Revenue Code. Official registration and financial information may be obtained from the Pennsylvania Department of State by calling 1(800) 732-0999. Registration does not imply endorsement.

4. **When will I receive my fundraising incentive prize?**
    a. If you raised enough money to qualify for an incentive prize, please allow 8-10 weeks after the Dash for delivery.

5. **Can friends and family make a donation to a Participant by going through the main website?**
    a. Yes. On the home page of the website, friends and family can locate a Participant by typing in the name of the Participant under "Search Participant." They will be directed to the Participant's personalized fundraising page.

6. **How can I see who has donated to me?**
    a. Go to the Log-in section on the site. Use the Username and Password that you received when you registered for the event. You can then view your Donor list and the amounts that have been donated.

7. **Not all of my Donors are showing up on the scroll mechanism. Why?**
    a. As your Donors make a contribution, they have the option of whether or not they want to appear in the recognition scroll.

8. **Why is the "Participant Search" not finding a Participant that I know has registered?**
    a. You must type in the first name or last name of the Participant exactly how it is spelled. It is not case sensitive. If you have a problem locating a Participant that you are sure has registered If you still have problems, please contact us at dash@donors1.org and we will contact you to help.